In Person to Zoom in 4 Days
How a Small Office Goes Virtual

Transforming Idaho Government
Introduction

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Certified Project Management Professional (PMP)
Certified Scrum Master (CSM)
Today’s Discussion

• Adapting the process to the business vs. the business to the process
  • Project Management
  • Operations and Maintenance

• Moving from In Person Stand Ups and Sprint Reviews to Zoom

• Maintaining company culture in a Zoom world
Access Idaho – Efficiency is a Must

• Services Provided
  • Payment Processing
  • Custom Application Development
  • User Testing
  • Website Design and Consulting
  • Customized Reports
  • Local Customer Service and Support

• Staff Breakdown
  • Development Team – 6
  • Creative Team – 2
  • Marketing Team – 3
  • Project Management – 1
  • General Manager

The Access Idaho Project has saved the State over $56 million since beginning in 2000

293 Online Services
363 Government Partners
162 Local Partners
Poll: Who has helped an organization transition from Waterfall to Scrum
Projects Goals

• Fewer surprises
• Incorporate partners into the process sooner instead of waiting until UAT
• Break the work into sizeable chunks so we can see progress sooner
• Identify impediments as soon as they come up
• Collect and implement feedback sooner
• Try to demo a potentially shippable product at the end of each sprint
Operations Daily Stand Up Goals

• Transparency
• A place to ask for help
• Opportunity for each team member to let others know what’s going on
  • Not Started
  • In Progress
  • Complete
Goals For Going Virtual

**Light Weight and Low Overhead**
- Easy for all team members to add their individual tasks
- Quick implementation

**Leverage Existing Tools**
- Basecamp

**Cost Effective**
- ScrumDo

Poll: For those of you using virtual Scrum boards, does the Scrum Master/PM move the tasks for each individual or do they move their own?
Basecamp + ScrumDo (Operations)
Basecamp + ScrumDo (Projects)
Retrospective

The Good
• In some cases communication has actually improved
• Removed the work from home “stigma”
• “We get yoga twice a week”

The Bad
• Virtual is twice as much work for PM
• “It takes a lot more time”
• “I spend more time before asking for help”

The Ugly
• Interaction of moving User Stories and Tasks around the board and handing them off to each other
• Satisfaction of “moving them myself”
• In person collaboration and being together
Maintaining Culture in a Zoom World
What is your office doing?
Poll: For those of you that have moved from a physical scrum board to online which do you prefer?